SSL & TLS Explained: A User Perspective

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TxMQ

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SSL & TLS Explained: A User Perspective

What is SSL & TLS?

SSL & TLS Terminology & History

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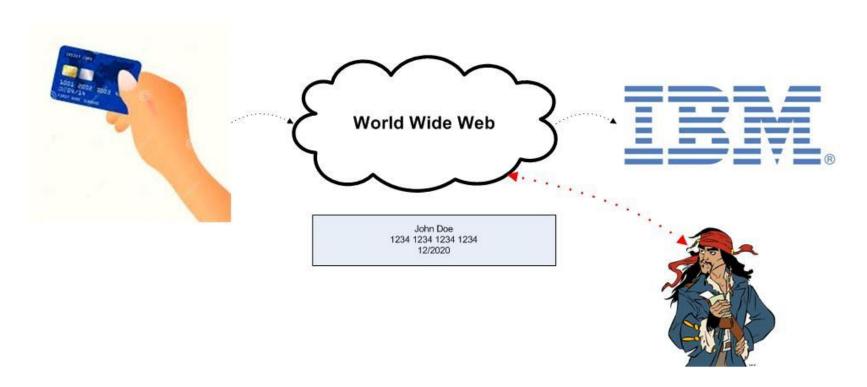
Terminology

- Secure Socket Layer (SSL) A communications protocol
- Transport Layer Security (TLS) A communications protocol
- X.509 Public Key certificate format standard
- WMQ Supports both SSL 3.0 and TLS protocols
- TLS protocols are commonly, and incorrectly, referred to as SSL

History

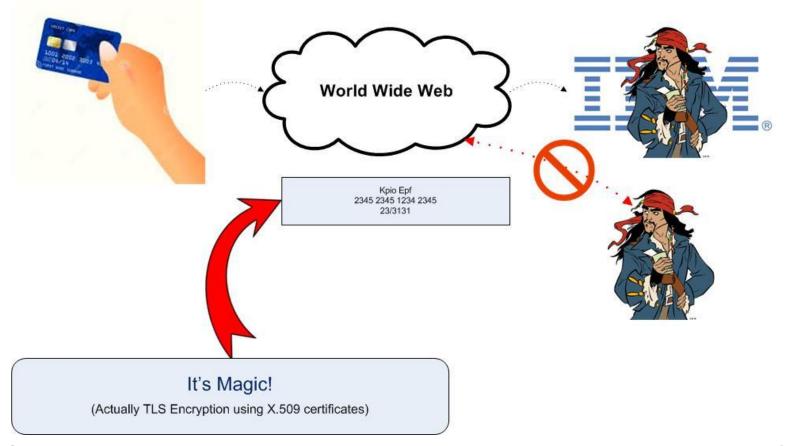
- X.509 introduced in 1988
 - Developed by the International Telecommunications Union (ITU)
- SSL introduced in 1994
 - Developed by Netscape to support their HTTPS protocol
- Versions 1.0, 2.0. 3.0 Transport Layer Security (TLS) introduced in 1999
 - Developed by the Internet Engineering Task Force
 - Extended SSL Version 3.0
 - Versions 1.0, 1.1, 1.2, 1.3 (Draft)
- Each of these versions (both SSL and TLS) is a different protocol
 - These versions do not interoperate!

The Problem perceived by Netscape



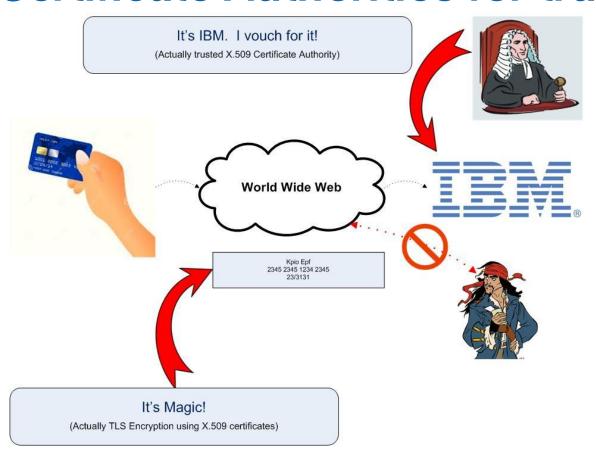
- What's wrong with this picture?
 - Transmission of sensitive information over an unsecure network (e.g. WWW).
 - Is it really IBM on the other side?

Use of X.509 Certificates to encrypt the data



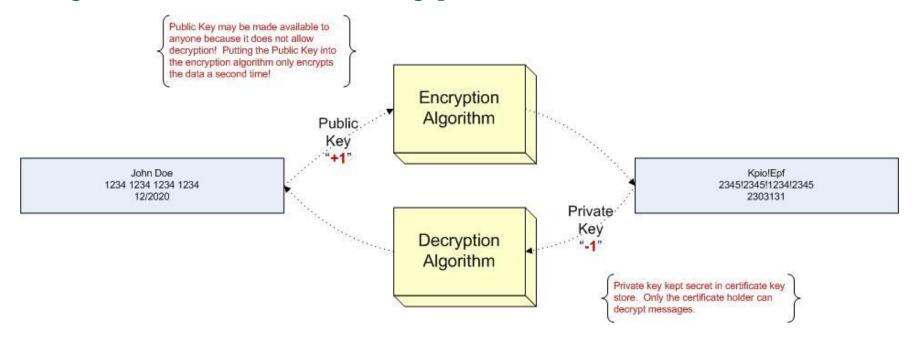
- OK. Better. But you've got me worried. Is it really IBM on the other side?
 - The sensitive data has been encrypted.
 - The destination has not been authenticated.

Use of Certificate Authorities for trust



- OK. Fine. I'm ready to send my confidential data.
 - The sensitive data has been encrypted.
 - The destination has been authenticated.

Asymmetrical Encryption



- X.509 encryption is based upon a complicated mathematical algorithm.
 - This is a just a trivial example to demonstrate the mechanism.
 - Each character in the incoming message is actually an 8 bit number (0 255).
 - In this example, the encoding is in ASCII.
 - The public (encryption) key is added to each character.
 - The private (decryption) key is also added to each character.

How does the Magic work?

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- X.509 Certificates are used to store key pairs
 - Public Key, which may be given to anyone, used to encrypt incoming transmissions
 - Private Key, associated with a certificate, used to decrypt incoming transmissions
 - Certificates signed by a trusted Certificate Authority (CA)
- Public Key Exchange is handled by the protocol
 - This is what SSL, and then TLS, were designed to do
 - Each side exchanges it's public key with the other side.
 - Each side may then encrypt traffic being sent to the remote partner
 - The protocol (SSL/TLS) manages the key exchange transparently to the user
- Private Key distribution
 - Web Sites (e.g. IBM.com) using SSL/TLS will obtain a private key from the CA
 - Web Browsers (IE, Safari, Chrome, Firefox)
 - Use generic private server key
 - Provided by the Operating System vendor as part of the OS distribution
 - Used for encryption, does not provide any authentication to merchant
 - Embedded Certificate Authority Public keys
 - All major Certificate Authorities are installed

How does the Magic work? (continued)

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- Do you trust the Certificate Authority?
 - Consumers don't know anything about certificates and Certificate Authorities
 - However, software vendors such as Microsoft and Apple do.
 - The software vendors make this choice for the consumers by preloading CA Public Keys
 - Every major CA Public Key is loaded into the Truststore used by the Browser
- What is the Certificate Authorities function?
 - To ensure that the attributes of the certificate match the source requesting the certificate.
 - For example,
 - The Common Name (or SAN DNS) domain matches the requestor's domain
 - For example, an IBM.COM certificate should only be issued to an administratively responsible person within IBM.
 - This involves restricting and registering administrators allowed to request certificates for a domain and verifying certificates are requested from the authorized e-mail addresses.

TLS Summary

- SSL was originally developed by Netscape
 - Goal was to enable electronic payment over the WWW.
- TLS encrypts communications between two partners
 - Transmissions are encrypted in both directions over the life of the session.
 - Encryption is managed through X.509 Private certificates being present at both ends
 - Authentication is managed by having the Public Portion of each of the signing CA certificates be present at the opposing end.
- Client Browser validates URL against Private Certificate of website
 - Private certificate must contain the URL or generic domain of the URL
 - Private certificate must be signed by a CA certificate known to the browser
- Server does not validate client Private Certificate
 - No reason to deny access to someone who wants to purchase from you!
- Browsers preloaded with certificates
 - Generic private certificate
 - All major CA certificates (Public Portions)
 - Entire process transparent to Browser user

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What does TLS do (and not do)?

What TLS does do (normally)

Encrypts traffic in both directions

- This is essential for sensitive data transmitted over the web.
- This may not be relevant to server to server communications within a Data Center
- TLS connections can be configured to not use encryption
 - NULL_MD5, NULL_SHA (SSL 3.0)
 - TLS_RSA_WITH_NULL_SHA256, TLS_RSA_WITH_NULL_NULL (TLS 1.2)
 - ECDHE_RSA_NULL_SHA256, ECDHE_ECDSA_NULL_SHA256 (TLS 1.2)

Validates server identity to the client

- The client validates the <u>server's</u> certificate against the <u>clients</u> Truststore to ensure that the client trusts the identity of the server because the client trusts the signer of the certificate. This is what is called the "web of trust".
- This is useful for internet financial traffic; you want to know where your money is going
- This is useful in a data center to protect against "spoofing" a server

What TLS does not do (normally)

- Validate client identity to the server
 - Since this is the primary reason we use SSL/TLS in WMQ, this is a major problem.
 - However, WMQ can be configured to force client authentication on channels
 - SSLCAUTH (REQUIRED)
- Deny access to the server
 - Since this is the primary reason we use SSL/TLS in WMQ, this is a major problem.
 - However, WMQ can be configured to restrict incoming certificates
 - SSLPEER ('O=IBM, OU=SWG, OU=ISSW') or SET CHLAUTH
 - SSLPEERMAP SSLPEER ('O=IBM, OU=SWG, OU=ISSW') USERSRC(CHANNEL)
 - Note that this requires X.509 certificates to have reasonable Distinguished Name fields
- If you're not doing both of these things, then maybe you should be!
 - One of the primary uses of SSL/TLS within WMQ is to authenticate clients!
 - If you have encryption turned on, are you also using ALS to protect your messages on disk?

SSL/TLS Summary for WMQ

- SSL or TLS can be used to encrypt traffic between two servers
- SSL or TLS can be used to assert the identity of each of the two servers
 - Identity checking of the client must be requested SSLCAUTH (REQUIRED)
 - Each server must posses a Personal Certificate in their Keystore
 - Each server must posses the signer certificates of the remote server in their Truststore
 - Note that what is being authenticated is the identity of the server, not the User ID initiating the SSL/TLS connection!
- Neither SSL nor TLS deny access at the protocol level by default
 - However, WMQ requires certificates to be trusted (i.e. their signer in your Truststore)
 - "Filtering" of certificates performed implicitly by the Truststore
 - "Filtering" of certificates may also be performed explicitly SSLPEER
- Neither SSL nor TLS deny provide Access Control
 - They are Encryption and Authentication mechanisms
 - WMQ can provide Access Control based upon the authenticaion
 - MCAUSER(userID)

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Keystore and Certificate Lifecycle

More Terminology - 1

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Keystore

- A encrypted and password database to store X.509 certificates
- Multiple formats for Keystores
 - CMS (Content Management System)
 - JKS (Java Key Store)
 - JCEKS (Java Cryptographic Extension Key Store)
 - PCKS #12 (Public Key Cryptography Standards)
- Keystores may contain
 - Certificate Signing Requests (CSR)
 - Personal Certificates (Issued by a CA or self-signed)
 - Signer Certificates (Downloaded from a CA or Extracted from a Self-Signed certificate)

Truststore

- Two different, but related, meanings:
 - As a file; a specialized Keystore used to only store Signer certificates
 - As a function; the portion of the Keystore file that contains Signer certificates
- Separate Truststore files are ot used by all software
- Separate Truststore files simplify certificate management

More Terminology - 2

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- Certificate Signing Request (CSR)
 - A request for a personal certificate generated by a key tool and formatted as a CSR.
 - The CSR is formatted as an encoded text string and may be manipulated as a text string.
 - The CSR is transmitted to a Certificate Authority.
 - The CSR does not contain the Private key. This key remains with the Keystore.

Certificate Response File

- The response from a CA to a Certificate Signing Request.
- The response is an encoded text string similar to a CSR and may be manipulated as a text string.
- This certificate does not contain either Public or Private keys. These still remain in the Keystore.

Personal Certificate

- An X.509 certificate asserting the identify of a URL, Server, or person.
- Contains both Public and Private keys.
- Either Self-signed or issued by a Certificate Authority.
- Multiple formats for certificates:
 - ARM, DER, PEM, PKCS #7, & PKCS #12.
- Certificate is password protected.

More Terminology - 3

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Signer Certificate

- An X.509 certificate used for authenticating another certificate
- Either Self-signed or issued by a Certificate Authority.
- Contains only the Public Key for the Signer Certificate.

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Public Certificate

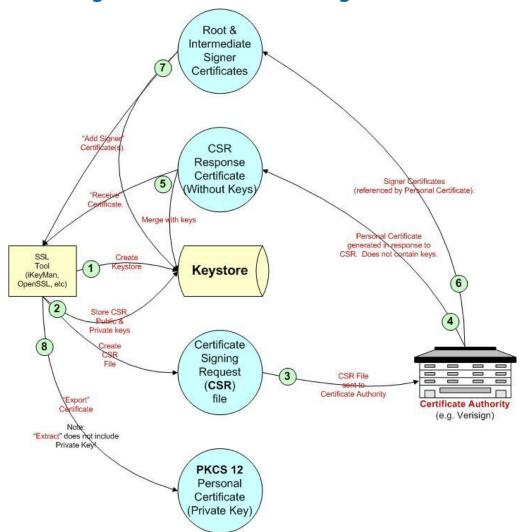
- A subset of a Personal Certificate containing only the Public Key.
- This public portion of a Personal certificate is what is exchanged during the SSL handshake.
- This certificate does not require a password.

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Keystore Lifecycle



- 1) Create a Keystore
- 2) Request a Personal Certificate
- 3) Transmit CSR to CA
- 4) CA transmits CSR Response
- 5) Receive response into Keystore
- 6) Download signer certificates from CA
- 7) Add or Populate Signer certificates into Keystore
- 8) Export Personal certificate (if necessary to deploy certificate to remote Keystore)

A Note on Passwords

- All Keystores and Truststores require a password
- All Personal Certificates containing private keys require a password
- This can add up to a lot of passwords
 - Some form of password management is needed
- These passwords must be supplied when opening a Keystore or Certificate
 - Can be entered interactive by human users
 - Can be "stashed" in a file for use by software (e.g. WMQ)
 - This is called a "Stash" file

Keystore Summary for WMQ

- Some software has built-in software to manage Keystores / Truststores
 - WebSphere
- Some software requires external software to manage Keystores / Truststores
 - WebSphere MQ
 - WebSphere Message Broker / IBM Integration Bus
 - Multiple certificate mangement software options
 - iKeyMan (IBM Key Manager)
 - OpenSSL
- Multiple Keystore/Truststore formats
 - CMS, JKS, JCEKS, PCKS #12
 - WMQ requires CMS format Keystores
 - WebSphere and Message Broker require JKS Keystores
 - WebSphere Message Broker optionally uses a separate Truststore
- Keystores / Truststores may be built in place or transmitted
 - Built and stored on server where they will be used (requires a Key Tool such as iKeyMan)
 - Built centrally and shipped to destination server

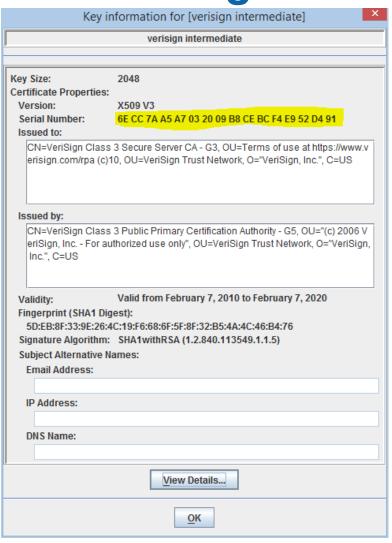
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Certificates

X.509 Common Certificate Fields

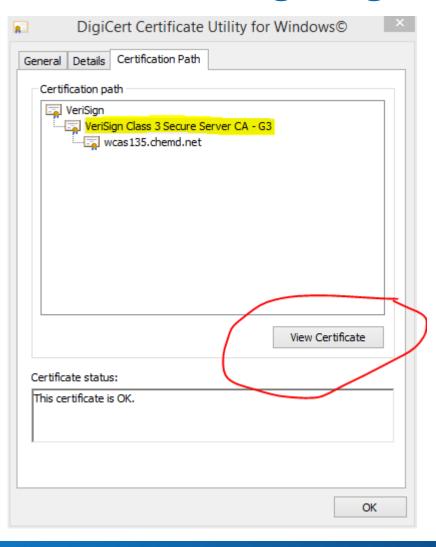
CN (Common Name) Name certificate represents (e.g. "www.capitalware.com") N What you see in your browser when you click on a certificate O (Organization) Name certificate represents (e.g. "Capitalware") OU (Organizational Unit) Hierarchy within organization (e.g. "OU=Education", "OU=MQTC") L (Locality) Geographic Location or City (e.g. "Sandusky") ST (State) State of Locality (e.g. "Ohio") C (Country) Country of Locality (e.g. "US") SAN (Subject Alternative Names) E-mail, IP, or DNS names that are aliases of the Common Name (CN)

X5.09 VeriSign certificate in iKeyMan



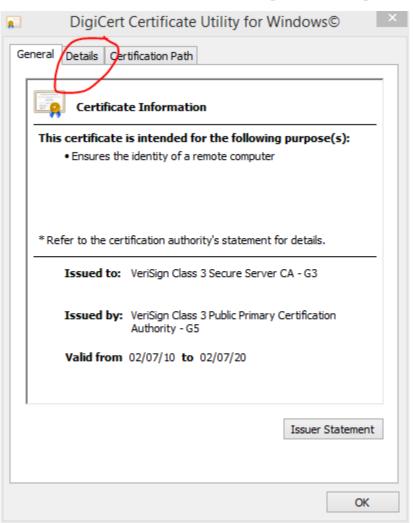
- iKeyMan tool (IBM Key Manager)
- Display of a VeriSign Intermediate Signing certificate.
- Note the Serial Number. It is this field, and not the Common Name (CN) that identifies this certificate in the signing chain!

Certificate Signing Chain in DigiCert



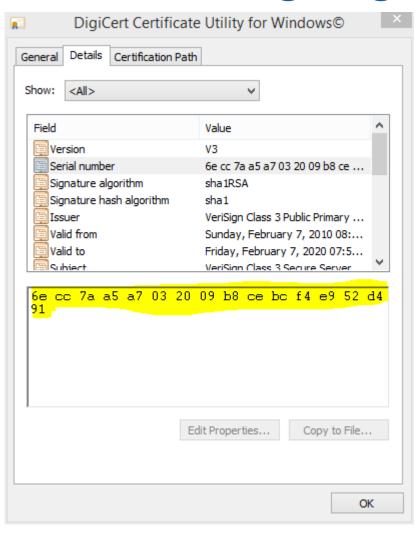
- DigiCert tool
- Displays the signing chain for a certificate. In this case, the certificate is for "wcas135.chemd.net".
- Note this (wcas135.chemd.net) is a public server that can be found using "nslookup".
- The certificate with the Common Name of "wcas135.chemd.net" was signed by an Intermediate VeriSign certificate with the Common name of "VeriSign Class 3 Secure Server CA – G3".
- The Intermediate VeriSign certificate was signed by a root VeriSign certificate.

Certificate Signing Chain in DigiCert



- DigiCert tool
- Displays information about the "VeriSign Class 3 Secure Server CA – G3" certificate.
- Note this "Intermediate Signer" certificate was signed by the "VeriSign Class 3 Public Primary Certification Authority – G5" "Root Signer" certificate.
- Now lets look at the certificate details.

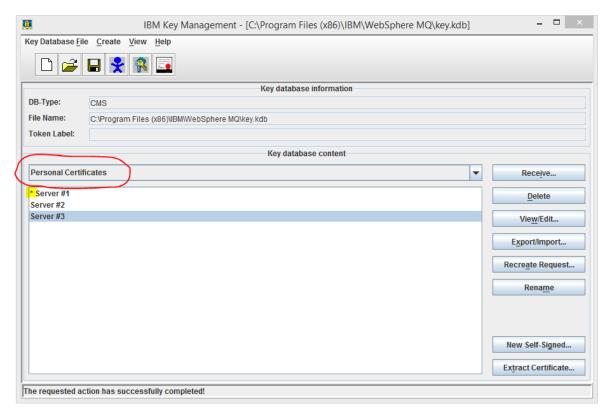
Certificate Signing Chain in DigiCert



- DigiCert tool
- Note the Serial Number of the certificate.
- If a remote server needed the Signer certificate for "wcas135.chemd.net", they would need to ensure that they certificate they imported into their Keystore had this Serial Number.

• Important Note: You must ensure the Serial numbers are correct for your Signer certificates! Some of the Certificate Authorities have multiple certificates with the same Common Name!

Certificate Labels



- iKeyMan tool (Personal Certificates)
- The names displayed are Labels, not Common Names (CN)
- The asterisk ("*") denotes the "Default" certificate for the Keystore

Using Certificate Labels

- If there is more than one Personal Certificate, which one should be used?
 - There are three mechanisms.
 - Restrict the Keystore to containing exactly one Personal Certificate
 - No possible confusion
 - Not as flexible
 - √ This is the mechanism used by WMB/IIB
 - Use the "Default" certificate
 - Requires a Personal Certificate to be identified as the "Default" certificate
 - Easy to make mistakes
 - Find the certificate by its label
 - No possible confusion
 - Requires certificates to be identified by a specific label
 - This is the mechanism used by WMQ
 - ibmwebspheremqqmgrname (All in lower case)
 - These mechanisms are part of the APIs used to access the Keystores
 - The software accessing the Keystore determines the method to use

Certificate Summary for WMQ

- WMQ needs to know where the Keystore is located
 - Queue Manager parameter SSLKEYR
 - Specify the path and filename, but the file extension (".kdb")
- WMQ requires that Keystore be in the CMS format
 - Stored as multiple files
 - Keystore file required (must have the ".kdb" file extension)
 - Keystore file required for CSRs (must have the ".rdb" file extension)
 - Password Stash file required (must have the ".sth" file extension)
 - All files must have the same name, with a differing file extenstion!
- WMQ requires the certificate to have a specific label in the Keystore
 - ibmwebspheremqqmgrname
- WMQ does not care about any of the fields in a certificate
 - Unless the SSLPEER parameter is set!

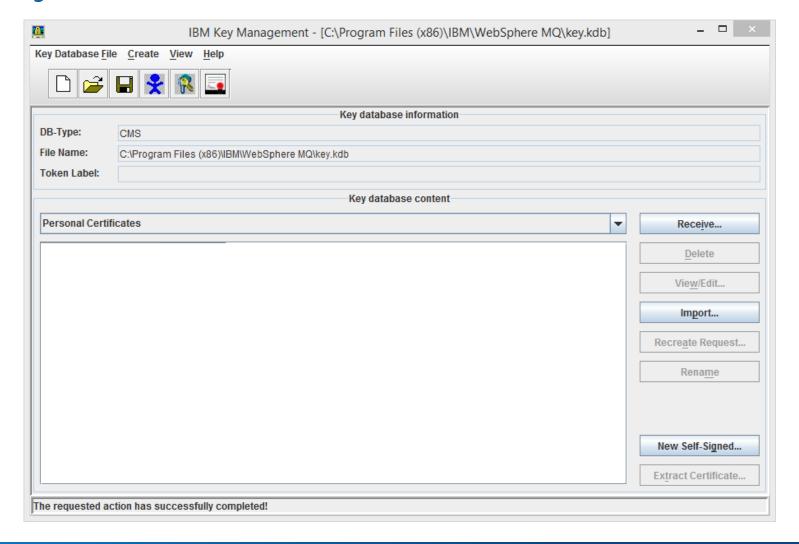
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Certificate Management

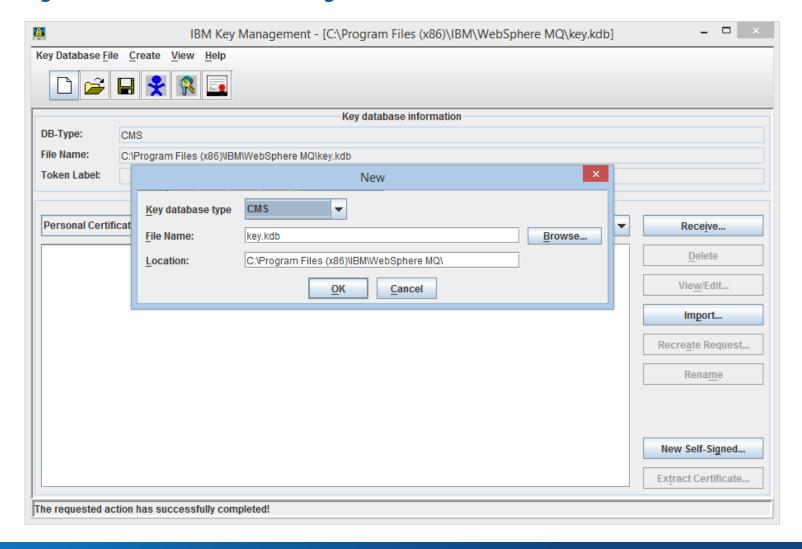
Certificate Management Steps

- 1) Build Keystores and Truststores (One for every server)
 - Build at one location using central tool and distribute Keystores and Truststores to each server
 - Build on each server using a tool on each server
 - Create Stash files for each Keystore
- 2) Obtain Personal Certificates (One for every server)
 - Generate CSRs to CA or create Self-Signed certificates
 - "Receive" CA Response certificates into Keystore (marries Public Certificate to Private Key)
- Added Signer certificates to Keystores
 - Adding as few Signers as possible increases security
 - Adding as few Signers as possible increases work (what Signers do I need)
 - Add Signers for all expected incoming certificates (e.g. Certificates from remote servers)
 - "Extract" Public portion (Signer) of Self-signed certificates
- 4) Distribute Keystores and Truststores to servers
- 5) Configure software to use SSL/TLS

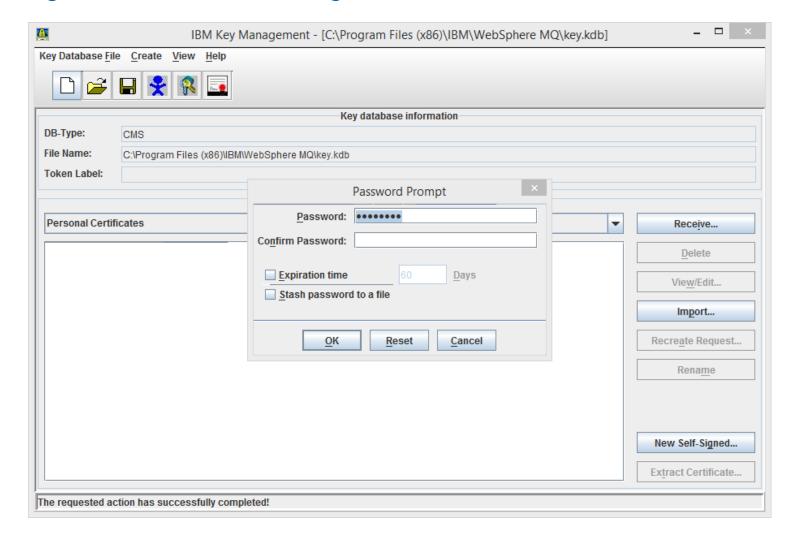
iKeyMan Home Screen



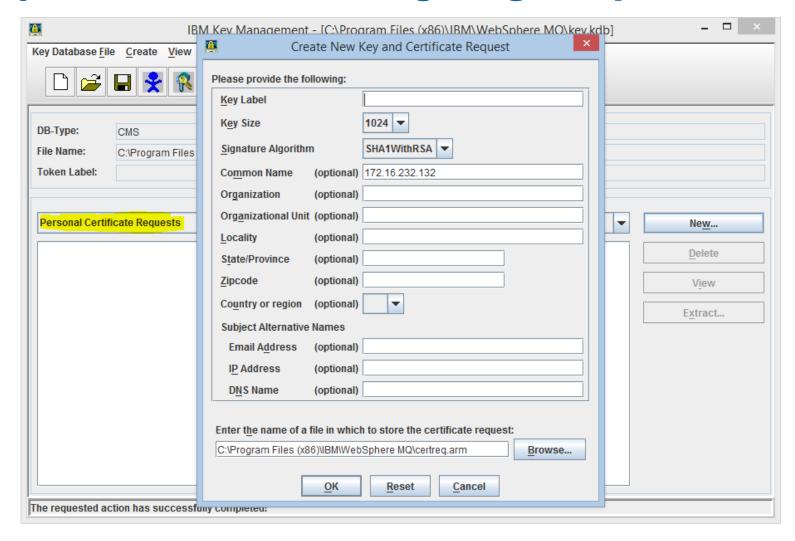
iKeyMan New Keystore -1



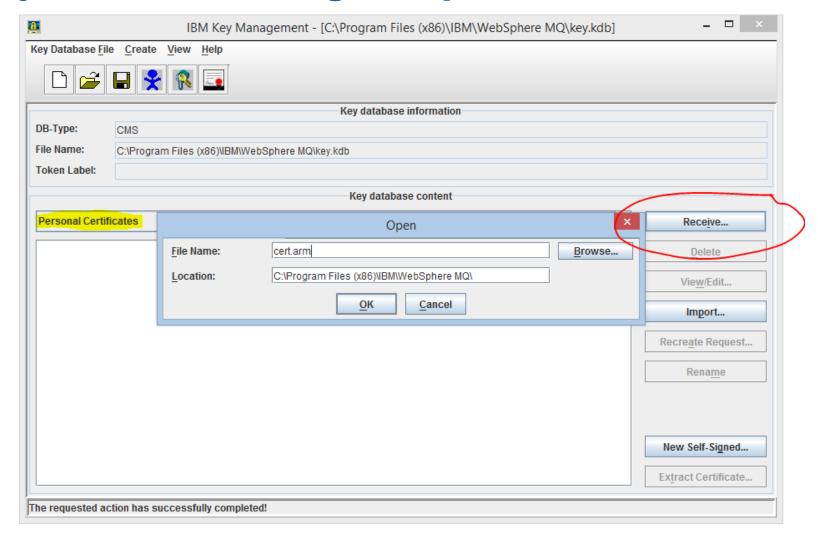
iKeyMan New Keystore -2



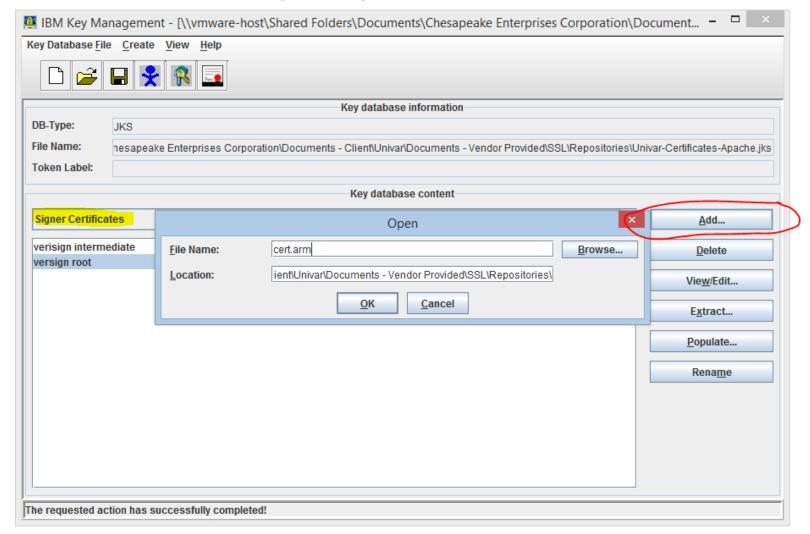
iKeyMan Certificate Signing Request



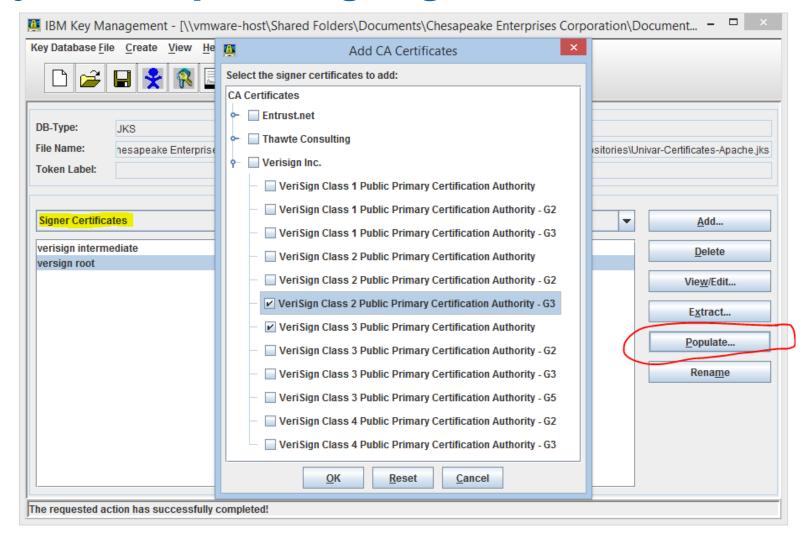
iKeyMan Receiving Response from CA



iKeyMan Adding Signer Certificates



iKeyMan Populating Signer Certificates



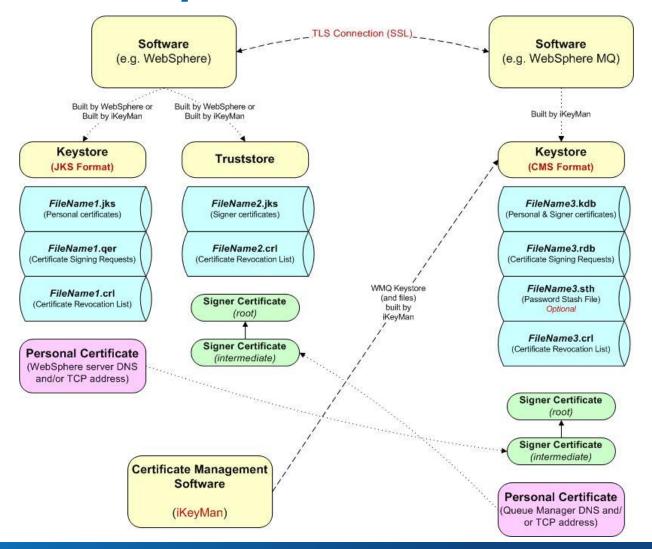
Keystore Ready to Deploy!



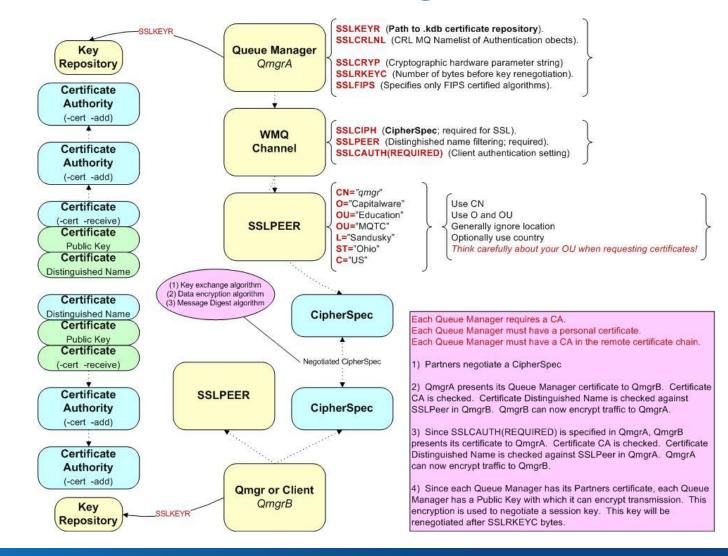
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Putting it All Together

SSL/TLS Components & Connections



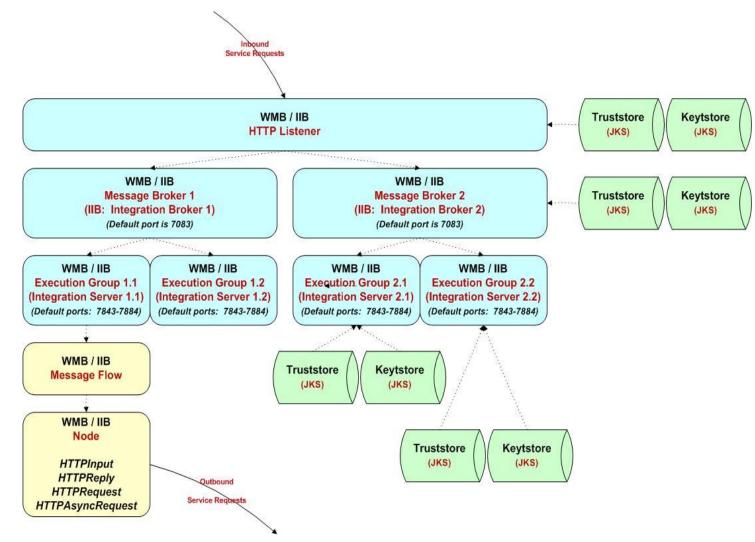
WMQ Channel Processing



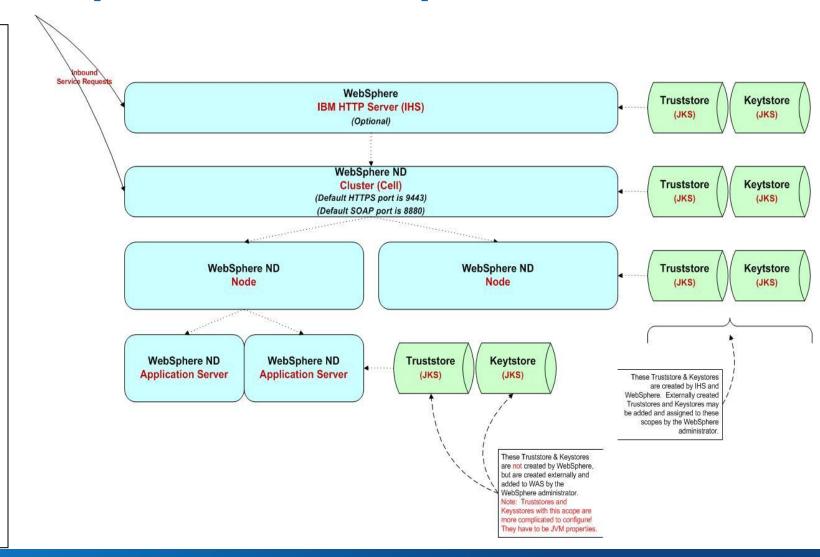
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Reference

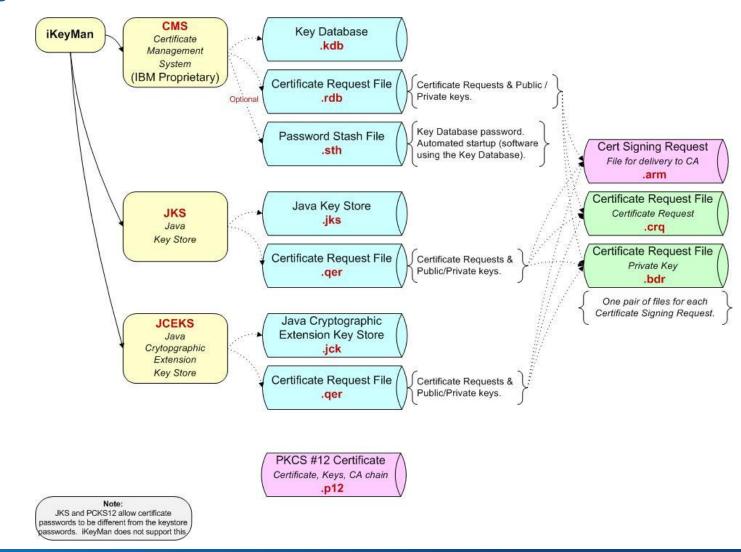
IIB SSL Components



WebSphere SSL Components



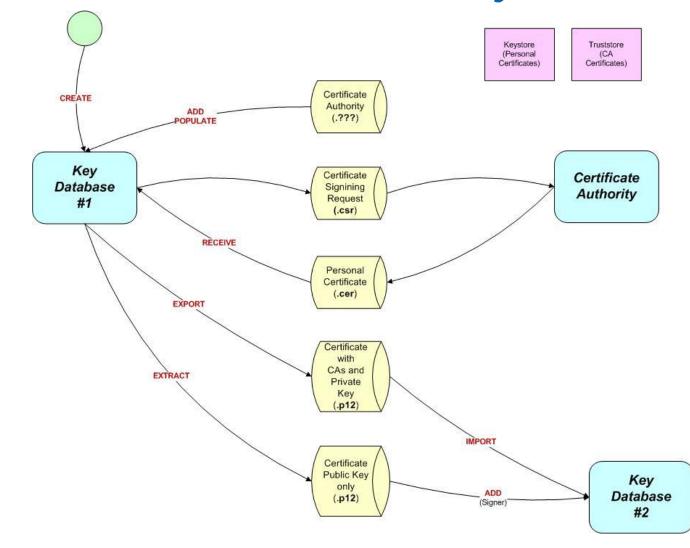
iKeyMan Files



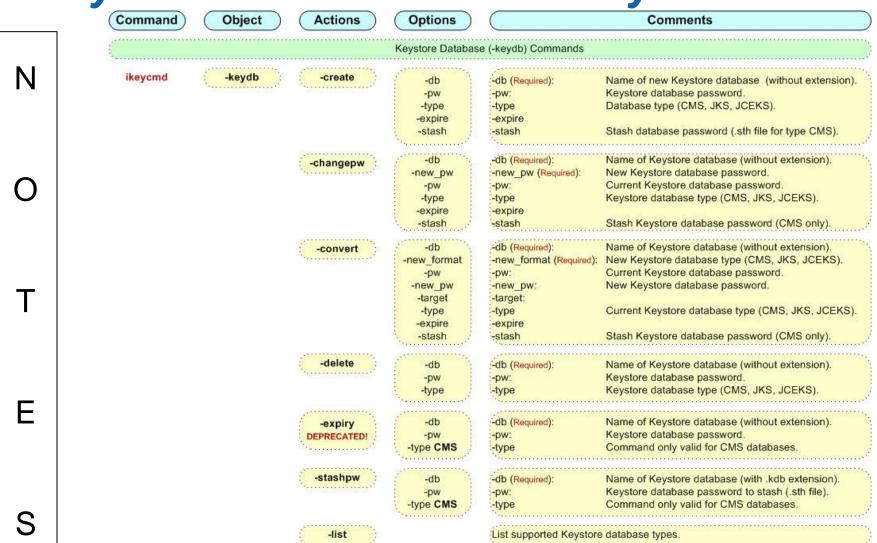
SSL/TLS File Formats

CMS →.kdb JKS → .jks Certificate Management System (CMS): Use for WMQ. WMQ Server and Client keystores use a .kdb keystore! JKECS → .jck Java Key Store (JKS): PCKS12→.p12 Certificate Signing Request. File sent to CA to request a certificate. .csr Certificate. Single Certificate. No CAs. No private keys. Base64 encoded ASCII file. Used by iKeyMan. .arm Certificate. Single Certificate. No CAs. No private keys. Base64 encoded ASCII file. Commonly used for exports. , .crt , .cer Certificate. Single Certificate. No CAs. No private keys. Distinguished Encoding Rules (DER) binary file. .der , .crt , .cer .p7b , .p7r , .spc Certificate. PKCS #7 format. Certificate. CA chain. No private keys. Base64 encoded ASCII file. Commonly used by CAs. Certificate. PKCS #12 format. Certificate. CA chain. Private keys. (Personal Information Exchange Format) .p12, .pfx Certificate. Used to store all or part of a PKCS #12 certificate. Used by Open SSL. (Privacy-Enhanced Electronic Mail) .pem Private Key. Used to store a private key by Open SSL. .key Certificate Trust List. List of Certificate Authorities. Provided by the server during the SSL handshake. .stl Certificate Revocation List. List of revoked certificates. Provided by the CA. .crl

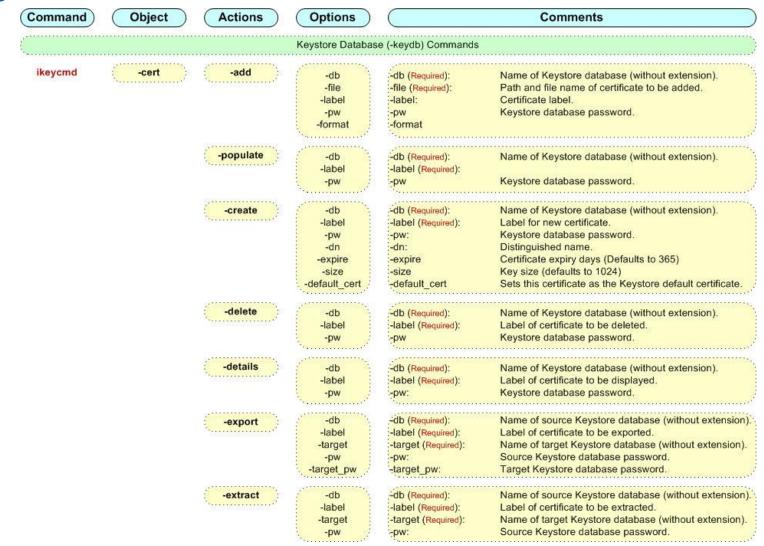
iKeyMan Command Summary



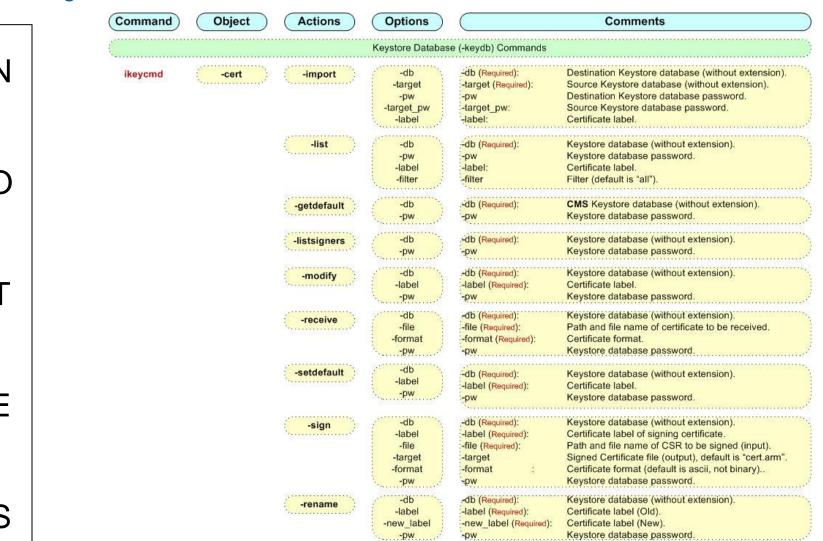
iKeyMan Command Line - Keystore



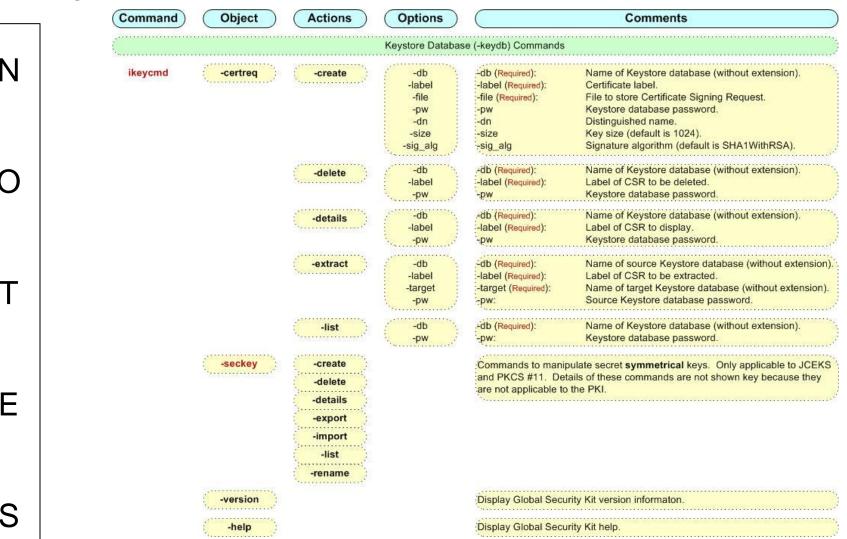
iKeyMan Command Line - Certificates #1



iKeyMan Command Line - Certificates #2



iKeyMan Command Line - Other



Reference Links

- IBM Global Security Kit v8.0 (iKeyMan)
 - IBM TechNote: AIX Installation
 - http://www-01.ibm.com/support/docview.wss?uid=swg21577384
 - IBM TechNote: Linux Installation
 - http://www-01.ibm.com/support/docview.wss?uid=swg21443726
 - IBM TechNote: WindowsInstallation
 - http://www-01.ibm.com/support/docview.wss?uid=swg21443732
- TechDoc on Global Security Kit installation
 - Contact me
- TechDoc on SSL/TLS
 - Contact me

Questions & Answers



Presenter

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- Computer Science Background
 - Lecturer in Computer Science, University of California, Berkeley
 - Adjunct Professor in Information Systems, Golden Gate University, San Francisco
- WebSphere MQ Background (20 years plus)
 - IBM Business Enterprise Solutions Team (BEST)
 - Initial support for MQSeries v1.0
 - Trained and mentored by Hursley MQSeries staff
 - IBM U.S. Messaging Solutions Lead, GTS
 - Platforms Supported
 - MVS aka z/OS
 - UNIX (AIX, Linux, Sun OS, Sun Solaris, HP-UX)
 - Windows
 - iSeries (i5OS)
 - Programming Languages
 - C, COBOL, Java (JNI, WMQ for Java, WMQ for JMS)

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