# MQ Performance Benchmarking

Methodology & Tools

## **Presentation Contents**

### Background Information

- MQ Programming Interface (MQI) & Programming
- MQ Internal Processing

### Benchmarking Approach

- Benchmark Testing Goals
- Benchmark Limitations

### Available Tools (Free)

- "q" Program (formerly SupportPac MA01 by Paul Clarke)
- IBM SupportPac MH04 ("xmqqstat" Queue Statistics)
- IBM PerfHarness & IBM PerfRating
- IBM amqsrua & amqsmon commands
- UNIX "top" command & Microsoft Windows PerfMon tool

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### Testing Automation

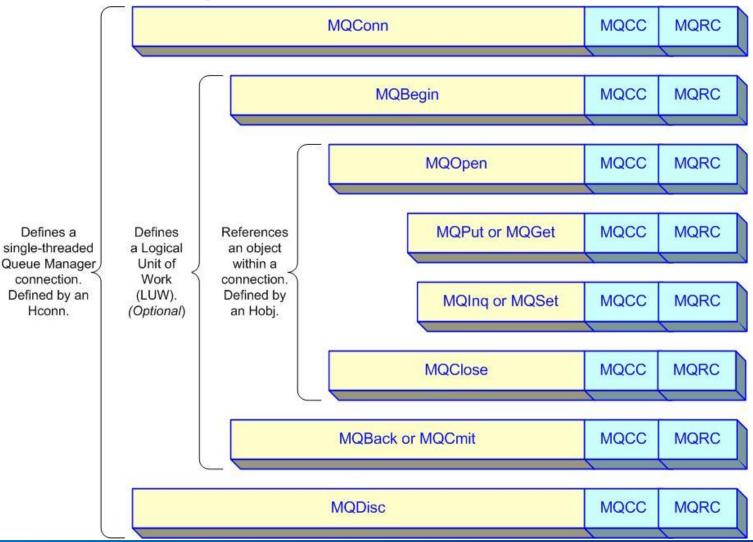
"JUnit" & "JMeter" Test Frameworks

### Summary

### **MQ Performance Benchmarking**

# **Background Information**

## MQI (Message Queue Interface)



## **MQ Programming - 1**

#### MQI Language Support

- C, COBOL, PL/I , RPG (MQI)
- Java (MQ Classes for JMS, MQ Classes for Java)
- C++, .Net (XMS)

#### MQ API Programming

- The MQConn call is the most expensive MQI action.
- MQGet & MQPut calls should be performed within a loop.
  - The MQConn/MQDisc& MQOpen/MQClose are outside of the loop
  - MQPut1 can be used for exception calls, not routine processing.

#### Message Persistence

- All persistent messages are written to the log.
- Both persistent & non-persistent messages <u>may</u> be written to disk for the queue.
- Messages are processed from memory whenever possible.

#### MQ Thread (MQConn) Processing

- The MQConn handle is held by a single thread.
- ▶ Within a MQConn handle, calls to MQ are single threaded.
- Thus, MQ calls are synchronous and blocked within a handle.

## **MQ Programming - 2**

Different language APIs will have different performance characteristics

#### Different API calls have different costs

- Connect "is the most expensive call (in terms of latency)
- "Get" calls have things to consider
  - Message Filters response times degrade as queue depths increase
  - Lock Contention response time degrades as number of "Readers" increases

#### API Calls are one of the MQ Bottlenecks!

- Maximum number of API calls / second based upon the API call path length
- Application Architects and WMQ Administrators should know this number!
- Easy to determine, use the "Q" program (Thank you Paul Clarke)
  - o crtmqm TempQmgr
  - o strmqm TempQmgr
  - o echo "define qlocal('*TempQueue*')" | runmqsc *TempQmgr*
  - o date
  - o echo "#!1000000/1024" | /...path.../q -m TempQmgr -ap -p1 -O TempQueue
  - o date
  - The preceding commands write 1,000,000 messages of 1K size

## **MQ Internal Processing**

#### API Calls

- Each Connection Handle (HCON) is associated with a single thread!
- API calls through the same Connection Handle are single-threaded!
- API Path Length is approximately 1-2 ms, resulting in < 1,000 MQ calls per second.</p>

#### Persistent messages are written to the log

- Message cannot be released to the application until the log write completes.
- Non-persistent messages are roughly 10 times faster than persistent messages!

#### WMQ channel protocol is a blocking protocol

- MCA waits for an acknowledgement after each block is transmitted.
  - Impacted by Batch Size (BATCHSZ) parameter.
  - Impacted by the Batch Interval (BATCHINT) parameter.
- MCA agents on each Queue Manager must update the log for persistent messages.
- Multiple channels between Queue Manager pairs will significantly increase throughput.
- Message delivery sequence is generally "First In First Out" (FIFO)
  - Separating large from small messages can yield significant QoS improvements

### **MQ Performance Benchmarking**

# **Benchmarking Approach**

## **Benchmarking Context**

### Performance Measurements

Capacity; e.g. Transactions per Second (TPS).

Latency; e.g. Seconds per Transaction.

### Benchmarking Targets

Infrastructure capacity (maximum)

Application capacity (maximum)

### Benchmarking Measurement Granularity

- Single thread.
- Multiple threads per container (e.g. Integration Server).
- Multiple servers.

## **Benchmarking Limitations**

### Benchmarking Challenges

- Infrastructure easier to benchmark
  - Test Tools exist & Stub programs easily constructed
  - Components can be tested in isolation

### Applications more difficult to benchmark

- Integrated End-to-end testing required
- Database & other external software dependencies
- o Test data required

### Data Limitations

Test data normally based upon <u>functional</u> testing requirements

Test data often not able to detect:

- Database lock management issues
- Database deadlocks issues

## **Benchmarking Goals**

### Current application capacity determination

- Planning for peak load readiness
- Planning for infrastructure capacity increases
   Additional servers and/or licenses

### Identify vertical scaling opportunities

- Upgraded software (e.g. newer release of MQ)
- More server resources
   More/Faster CPU, More memory, Faster disk

### Identify horizontal scaling capabilities

- More threads per container (e.g. Message Flow).
- More containers (e.g. Integration Servers).
- Increased Application isolation (e.g. Integration Servers/Nodes)
- More servers.

## **Benchmarking Approach**

### Benchmark measurements

- Reader & Writer performance
- TPS & Latency
- Benchmark Infrastructure (per thread)

### Benchmark Infrastructure scaling (multiple threads)

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- Identify performance bottlenecks (Readers > Writers)
   (Queue locking)
- Identify performance bottlenecks (Writers > Readers)
   (Queue search)

### Benchmark Applications

- End-to-End benchmarks
  - Single-thread performance
  - Multiple-thread performance

### **MQ Performance Benchmarking**

# Tools – "Q"

## "Q" Program

#### Tool Overview

- Program reads from a "source" (STDIN) and writes to a "target" (STDOUT)
- Source" may be keyboard, file, Queue, or Subscription
- "Target" may be screen, file, Queue, or Topic
- Multiple test data generation and behavior options available

#### Tool Highlights

- Simple to use
- Documented through a short "Readme.txt" file.
- Supported on many platforms, but may require compilation first.
- Capable of generating testing loads
- Large number of command parameters available for specialized uses
  - Many MQI parameter options supported

#### Tool History

- Developed by Paul Clarke of the Hursley Laboratory
- Developed by Paul as a Hursley testing tool
- Originally released for public use as a SupportPac (MA01) August 1995
- Currently available as Open Source through GitHub
  - o https://github.com/ibm-messaging/mq-q-qload

## "Q" Program Invocation

#### Queue Manager Connection (-I for "library"")

- ► Default behavior is to use "Server Binding" mode (local Queue Manager) → -I mqm
- TCP/IP "Client Binding" mode is also support I mqic
- ► Identify Queue Manager (if not default) → -m queueManagerNameHere

#### Program Input and Output

- Program reads from a "source" (STDIN) and writes to a "target" (STDOUT)
  - Standard redirection operators ("<", ">", ">>") for file I/O
- Program parameters supported for specific I/O sources
  - o "Source" may be keyboard, file, Queue, or Subscription
  - o "Target" may be screen, file, Queue, or Topic
- Standard pipe ("|") processing supported
- ► "-i queueNameHere" → Browse input messages from the named Queue
- "-o queueNameHere" -> Send output to the named Queue (Bind not Fixed)
- "-O queueNameHere" -> Send output to the named Queue (Bind on Open)
- "-S subscribeOptions" Subscription options (see "ReadMe")
- ► "-T publishOptions" → Topic options (see "ReadMe")

## "Q" Program Invocation- continued

#### Queue Parameter Name Format (Supported for multiple parameters)

- One part format (Queue name only)
- Two part format (Queue Manager Name & Queue Name)
- Multiple "part" separators supported:

○ "/" , "\" , "#" , ","

#### Key Performance Testing parameters

- ► "-an" → MQPut non-persistent messages
- ► "-ap" → MQPut persistent messages
- ► "-p" → Number of messages between Commit points
- ► "-L" → Maximum number of messages to process
- ► "-r queueNameHere" → "Reply To" Queue Name
- ► "-r+ queueNameHere" → Read message from "Reply" queue before next MQPut
- ► "-t" → Print timing information about each API call
- ► "-w" → Number of seconds to wait for a message to arrive (MQGet parameter)
- ► "-W" → Number of milliseconds to wait before MQGet call (simulates processing time)
- ► "-y tenthsOfSeconds" → Set message expiry interval (1/10 of second increments)
- ► "-1" → Use MQPut1 (MQOpen-MQPut-MQClose) instead of MQPut

## "Q" Program Invocation- - continued

#### Test Data Input

- Input messages contained in an existing Queue
  - o Use the "-i" parameter to save the messages!
- Input messages contained in an existing File (records)
  - o "-f fileNameHere" → Read input records from the named File
  - "< *fileNameHere*" → Redirect input to the named File

#### Test Data Generation

- Input data contains test data generation instructions!
- Format is "#[!][c][number/[size/[delay/[commit]]]]" messageDataHere
  - "#" → Indicates "test data generation command"
  - $\circ$  "!"  $\rightarrow$  Do not include this instruction in the message (Optional)
  - "c" → Checksum messages (Optional)
  - *o* "*number*" → Number of messages to generate (Optional)
  - *size*" → Message size in Bytes (Optional).
    - Data padded with low-values (x00)
  - *delay*" → Delay (in seconds) between each put.
  - *commit* → Commit interval (in messages) between each MQCmit.

## "Q" Program Examples

- q -l mqm -m qmgrName -l requestQ -o replyQ -w 60 -W 20 -t
  - Read input from the named queue (requestQ)
  - Write output to the named queue (replyQ)
  - Wait 60 seconds for message to arrive before terminating (e.g. allow testing to start)

- Simulate 20 milliseconds of message processing time (e.g. 50 messages/sec)
- q -l mqm -m qmgrName -ap -p1 -r replyToQ -o requestQ -t < fileName</p>
  - Read input from the named file (*fileName*)
    - File data is "#!100000/1040 Request Message."
  - Write output messages to the named queue (requestQ)
  - 100,000 persistent 1k length messages ("Test Message...") written to queue
  - Commit on every message
  - "Reply To" Queue name specified (replyToQ)
- q -l mqm -m qmgrName -i inputQ -o outputQ1 -o outputQ2
  - Read input from the named Queue (*inputQ*)
  - Copy input messages to output (two) queues!
    - Output queue #1 (outputQ1)
    - Output queue #2 (outputQ2)

## Using the "Q" program

#### Simulating "Writer" Applications

- Simulate application (single thread) "Writing" messages.
- Multiple instances may be spawned, if required.
- The "-r+ queueName" parameter may be used to slow down the writer.
  - Writer will read the reply message before putting the next message.
  - The reply message may be delayed ("-W 20") to slow down the writer.

#### Simulating "Reader" Applications

- Simulate application (single thread) "Reading" messages.
- Multiple instances may be spawned, if required.
- The "-W 20" parameter may be used to slow down the reader.

#### Platform Benchmarking

- Use without delays to benchmark platform capability (single thread)
- > Test with increasing numbers of *Readers* and *Writers* to benchmark horizontal scaling
- Combine with platform measurements (CPU, Memory, Network)

#### Application Benchmarking

Use with Application software to simulate external systems

### "Q" Program Output

Administrator: IBM Integration Bus 10.0

c:\WMQ Support Tools\WMQ SupportPac MA01 - Q Program>q.exe -l mqm -m IB10QMGR -ap -p1 -r test.out -o test.in < testdata.txt -t MQSeries Q Program by Paul Clarke [ V6.0.0 Build:May 1 2012 ] Connecting ...connected to 'IB10QMGR'. >1000 Iterations in 1.09s, Average = 1.09ms or 914.9 per second > c:\WMQ Support Tools\WMQ SupportPac MA01 - Q Program>\_

itestdata.txt - Notepad
File Edit Format View Help
#!1000/1024 Request Message.

### **MQ Performance Benchmarking**

# Tools – "xmqqstat" (MH04)

## xmqqstat (MH04) Program

#### Tool Overview

- Queue Statistics monitoring tool (written in Java)
- Category 2 SupportPac ("As Is" no official IBM Support)
- Authored by Oliver Fisse of IBM Software Group (ISSW) November 2010
- Some minor configuration is required.

#### Tool Highlights

- Simple to use
- Documented through a short "Readme.txt" file.
- Each instance of the program monitors a single queue.
- Companion program may be used to monitor multiple queues.
- Activity and queue status are reported at specified intervals.

#### Key Reported Data

- ▶ Time  $\rightarrow$  Current Time
- ▶ OIC/OOC  $\rightarrow$  Input Count (e.g. reading threads) / Output Count (e.g. writing threads)
- ► MEC/MDC → Enqueue count (messages written) / Dequeue count (messages read)
- UNC  $\rightarrow$  Uncommitted messages (at end of monitoring interval)
- ▶ QCD  $\rightarrow$  Current Queue Depth (at end of monitoring interval)
- MxQD  $\rightarrow$  Maximum Queue Depth (during monitoring interval)

## xmqqstat – Additional Features

#### Extended Data ("-e" parameter)

- ▶ PQF  $\rightarrow$  Percentage Queue Full (during monitoring interval)
- ► TQF  $\rightarrow$  Time to Queue Full (at present enqueue rate)
- ► TQE  $\rightarrow$  Time to Queue Empty (at present dequeue rate)
- The following extended data requires Queue Monitoring (MonQ) to be turned on
  - $\circ$  QOM  $\rightarrow$  Queue Oldest Message (Age of oldest message in queue)
  - $\circ$  OQTS  $\rightarrow$  Output Queue Time (Short) Average time messages spent in queue
  - $\circ$  OQTL  $\rightarrow$  Output Queue Time (Long) Average time messages spent in queue

#### Application Handle Information Reported (-h option)

Data displayed as per DIS QS(queue) TYPE(HANDLE)

#### Key Parameters

- -d Duration to collect statistics (in Seconds)
- -eExtended statistics (some require MONQ enabled)
- -h Display information about Application Handles
- -i Statistics collection interval (in Seconds)
- -m Queue Manager name
- -q Queue name
- -sSuppress display if no activity during interval
- -t Display time

### xmqqstat Examples - 1

#### Monitor local Queue Manager / Queue for 5 minutes; summarize each minute:

- xmqqstat -m Qmgr -q Queue -d 300 -i 60 -e -s -t
  - Connect to local Queue Manager using Server bindings
  - Collect statistics on Queue (-q) in Qmgr (-m)
  - Collect statistics for 5 minutes (300 seconds) (-d)
  - Report statistics every minute (60 seconds) (-i)
  - Collect extended statistics (-e)
  - Don't report an interval if there is no activity (-s)
  - Display the time (-t)

#### Monitor remote Queue Manager / Queue ... :

- xmqqstat -c SYSTEM.DEF.SVRCONN -x hostname(1414) -m Qmgr -q Queue ...
  - Connect to remote Queue Manager using Client bindings
  - Collect statistics on *Queue* (-q) in *Qmgr* (-m)
  - Connect to server hostname using port 1414 (-x)
  - Use SYSTEM.DEF.SVRCONN channel (-c)

### xmqqstat Examples - 2

#### Indefinitely Monitor local Queue Manager / Queue Application connections:

- xmqqstat -m Qmgr -q Queue -i 3600 -h -e -s -t
  - Connect to local Queue Manager using Server bindings
  - Collect statistics on Queue (-q) in Qmgr (-m)
  - Collect statistics indefinitely (no -d parameter)
  - Report statistics every hour(3600 seconds) (-i)
  - Display Handle information (-h)
  - Collect extended statistics (-e)
  - Don't report an interval if there is no activity (-s)
  - Display the time (-t)

#### Note on tool execution:

#### PCF commands used to <u>reset</u> Queue statistics for Enqueue/Dequeue calculations.

PCF command "Reset Queue Statistics".

#### Note on execution duration:

- If Duration (-d) parameter is not specified, then duration is unlimited.
- The Ctrl-C command can be used to stop execution.

### xmqqstat Program Output

C:\MQ>xnqqstat -n TEST -q TEST -i 1 -s -t -h Knqqstat v1.1 - Developed by Oliver Fisse (IBM>

Connected to queue manager 'TEST'

PLATFORM(VINDOWS NT) LEVEL(701) CCSID(437) MAXHANDS(256) MAXMSGL(4194304) MAXPRTY(9) MAXUMSGS(2500000) MONQ(HIGH)

Processing LOCAL queue 'TEST'

DESCO

CRDATE(2010-09-09) CRTIME(15.29.02) ALTDATE(2010-10-03) ALTTIME(09.14.32) CLUSTER() CLUSNL() DEFBIND(OPEN) BOTHRESH(0) BOQNAME() MONQ(QMGR) USAGE(NORMAL) NOTRIGGER

Dumping 1 handle(s)...

P	ID	TID	AT	CHL/APPL	TAG/CONN	USER ID	B	INP	1	0	S
8	7968	0	USER		ava\jre\bin	Administrator@18M-6AE723B	N	NO	N	Y	N

Tine	H×HL	M×QD	G	P	010	OUC	MDC	MEC	UNC	CQD
10:19:09	4194384	2500000	E	E	0	1	0	6300	0	6300
10:19:10	4194304	2500000	E	E	0	1	0	350	0	6650
10:19:11	4194304	2500000	E	E	0	1	8 0 0	0	0	6650
10:19:12	4194384	2500000	E	E	0	1	0	350	0 0 0	7000
10:19:14	4194304	2500000	Ē	Ē	1	1	7000	8	0	8
10:19:15	4194304	2500000	E	E	1	1	350	350	0	0
10:19:16	4194304	2500000	E	E	1	1	0	8	0	0
10:19:17	4194384	2500000	E	E	1	1	350	350	8	0
10:19:18	4194304	2500000	Ē	E	ī	1	0	9	Ø	0
10:19:19	4194304	2500000	Ē	Ē	ĩ	ĩ	350	350	0	0
10:19:20	4194304	2500000	E	E	1	1	0	8	0	0
10:19:21	4194304	2500000	-	E	1	1	350	350	0	0
10:19:22	4194304		Ē	Ē	ĩ	1	0	0	0	8
10:19:23	4194304	2500000	Ē	E	1	1	303	316	Ø	16
10:19:24	4194384	2500000	E	E	1	1	47	34	0	0
10:19:25	4194384	2500000			1	1	18	62	0	40

Control-C caught. Shutting down...

Disconnected from queue manager 'TEST' Knggstat v1.1 ended.

### **MQ Performance Benchmarking**

# Tools – "PefHarness"

## "PerfHarness" Program

#### Tool Overview (v1.2)

- Tool built in Java
- Tests MQ, JMS (MQ, WMB, JNDI), TCP/IP, HTTP, REST, & SOAP transport protocols

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Significant configuration may be required.

#### Tool Highlights

- Large number of built-in test ("Test Classes") supported
- Powerful testing capabilities
- Supports testing with multiple threads
- Supports "throttled" operations (limiting messages/second)

#### Tool History

- Developed by Marc Carter as an internal IBM tool
- Used by IBM to develop the WMB/IIB Performance Report SupportPacs
- Previously available through IBM AlphaWorks & developerWorks
- Currently available as Open Source through GitHub
  - <u>https://github.com/ot4i/perf-harness</u>

## **PerfHarness Installation - 1**

#### Download and install Eclipse IDE for Java SE (Oxygen)

Open Source software from Eclipse.org
 http://www.eclipse.org/downloads/packages/eclipse-ide-java-ee-developers/oxygenr

#### Download and Install latest Java release (Java SE 9) into Eclipse

- Open Source software from Oracle
- Download the Java Development Kit (JDK), not the Java Runtime Environment (JRE)!
  - <u>http://www.oracle.com/technetwork/java/javase/downloads/jdk9-downloads-</u> <u>3848520.html</u>
  - Add the Java 9 JRE (from the JDK) to Eclipse
  - $\circ$  Window → Preferences → Java → Installed JREs → Add → Standard VM
  - Specify location of JDK, not JRE!

#### Download and Import PerfHarness into Eclipse

- Open Source software (originally from IBM) through GitHub
  - o https://github.com/ot4i/perf-harness
- Import the PerfHarness projects into Eclipse

### **PerfHarness Installation - 2**

- Refer to the documentation on the PerfHarness GitHub Page
- Download and Import PerfHarness Prerequisite Jar Files
  - Import prerequisite IBM MQ Jar files into Eclipse
  - Import AMQP Jar files into Eclipse (Only needed for AMQP protocol support)
    - <u>https://developer.ibm.com/messaging/ibm-mq-light-downloads/</u>
    - Download from Maven Central
  - Find and import ANT prerequisite Jar Files
    - o https://sourceforge.net/projects/ant-contrib/files/ant-contrib/ant-contrib-1.0b2/
    - o ant-contrib-1.0b2-bin.zip

#### Correct any Java Errors

- Java code errors
- Build Path errors

#### Build PerfHarness Java Project

- ► Eclipse  $\rightarrow$  PerfHarness  $\rightarrow$  build\_all.xml  $\rightarrow$  (*Right Click*) Run As  $\rightarrow$  1 Ant Build
- If successful, the PerfHarness.jar file will be created in the "build" folder

## **Eclipse Configuration**

#### Follow the instructions on the GitHub PerfHarness page

- However, treat these instructions as guidelines
  - They do not reference MQ v9.x
  - They do not reference current names of required Jar files
  - They do not reference current versions of Java
- The resulting project may contain "minor" errors
  - Jar file references
  - Java errors
- These errors must be resolved before the PerfHarness Jar can be built!
- Some familiarity with Eclipse and Java in Eclipse is essential!
  - ► Java Project  $\rightarrow$  Properties  $\rightarrow$  Java Build Path

#### Others have already encountered these problems

- Google can help resolve many of the issues
- IIB developers may have Eclipse & Java experience

## **PerfHarness – Test Preparation**

PerfHarness does not run as an executable Jar!

#### Setup Java Classpath

#### Windows

- set CLASSPATH=perfharness.jar;%CLASSPATH%
- java JMSPerfHarness -parameters
- java -cp "perfharness.jar;%CLASSPATH%" JMSPerfHarness -parameters

#### UNIX

- o export CLASSPATH=perfharness.jar:\$CLASSPATH
- java JMSPerfHarness -parameters
- java -cp "perfharness.jar:\$CLASSPATH" JMSPerfHarness -parameters

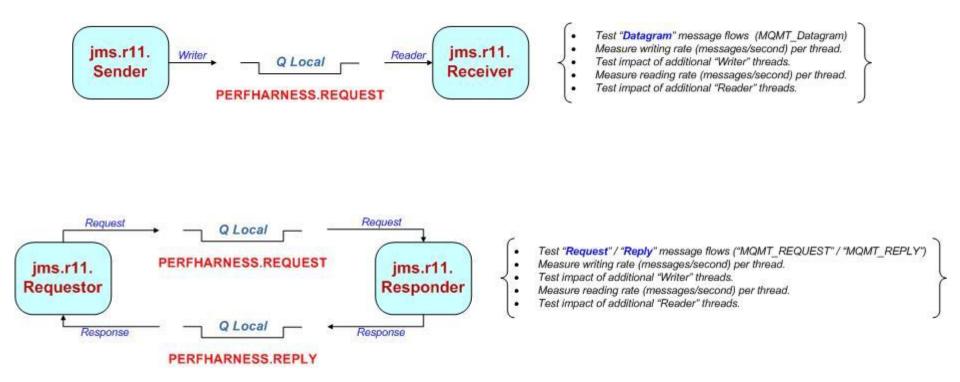
#### Design Test

- Writers
- Readers
- Request/Response

#### Determine PerfHarness "Test Class" parameter

See "Notes"

### **PerfHarness – Test Designs**



## **PerfHarness Example – MQ Requestor**

java						
-Xms512M -Xmx512M	(JVM parameters)					
-cp "C:\path\perfharness.jar;%CLASSPATH%"	JMSPerfHarness					
-tc jms.r11.Requestor						
-jh qmgrServer -jp qmgrPort -jc svrconn	(Client connection information)					
-jb queueMangerName						
-jt mqc	(Use Client Bindings– "mqc")					
-iq inputQueue -oq outputQueue	(Queue names)					
▶ -nt 5	(Number of threads)					
► -si 100	(Start thread interval = 100 ms)					
► -rl 300	(Test duration in seconds)					
► -ss 60	(Reporting interval in seconds)					
-sc BasicStats	(Statistics module)					
► -to 120	(MQGet wait interval in seconds)					
► -su	(Display final summary information)					
-mf inputFilePath&Name	(Input message from file)					
-mt messageText	(Input message text)					
-pc WebSphereMQ	(Use MQ as JMS provider)					

### **PerfHarness Program Output**

Administrator: IBM Integration Bus 10.0

```
c:\WMQ Support Tools\IBM - IIB - PerfHarness (MQ-IIB Performance Testing)\PerfHarness v1.0.1>
java JMSPerfHarness -jb IB10QMGR -jt mqb -pc WebSphereMQ -tc jms.r11.Sender -d test.out -rl
50 -ss 10 -su -sc BasicStats
controlThread1: START
Sender1: START
rate=2937.80,total messages=29378,Snapshot period=10,threads=1
ate=1800.56,total messages=22309,Snapshot period=12,threads=1
ate=3805.30,total messages=38053,Snapshot period=10,threads=1
  te=1362.76,total messages=26364,Snapshot period=19,threads=1
rate=0.22,total messages=5,Snapshot period=22,threads=1
  nder1: STOP
otalIterations=116119,avgDuration=73.17,totalRate=1586.98
ControlThread1: STOP
c:\WMQ_Support_Tools\IBM - IIB - PerfHarness (MQ-IIB Performance Testing)\PerfHarness v1.0.1
java JMSPerfHarness -jb IB100MGR -jt mqb -pc WebSphereMO -tc jms.r11.Sender -d test.out -rl
50 -ss 10 -su -sc RollingAvgStats
controlThread1: START
Sender1: START
ateR=2206.67,threads=1
ateR=2547.37,threads=1
 ateR=2603.38,threads=1
ateR=2701.23,threads=1
ateR=2859.70,threads=1
Sender1: STOP
totalIterations=134197,avgDuration=60.76,maxrateR=2928.97
ControlThread1: STOP
c:\WMQ Support Tools\IBM - IIB - PerfHarness (MQ-IIB Performance Testing)\PerfHarness v1.0.1>
```

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### **MQ Performance Benchmarking**

# Tools – "PerfRating"

# "PerfRating" Program

### Tool Overview

- CPU Performance Rating tool
- Requires Java 1.7 or above
- Provides an abstract rating ("Core Value") that allows server comparisons

### Tool Highlights

- Extremely simple to use
- Can be executed on each MQ and/or IIB server
- Allows the CPU processing capability of each server to be benchmarked
  - Can detect server set-up issues if "identical" servers produce different results
  - Can provide a basis for comparing disparate servers
- Especially useful for benchmarking Virtual Machine images

## Tool History

- Developed by IBM Hursley to identify hardware performance issues
- Currently available through developerWorks
  - <u>https://developer.ibm.com/integration/blog/2015/11/21/perfrating-cpu-performance-rating-tool/</u>

# **Using the "PerfRating" Program**

#### Tool Invocation

- java -jar PerfRating.jar hursley.performance.tools.PerfRating -NumberOfThreads 1
   Test a single thread (e.g. core)
- ▶ java -jar PerfRating.jar hursley.performance.tools.PerfRating -NumberOfThreads all
  - Test all available threads (e.g. cores)

#### Tool Results

- Server Description
  - Number of Cores
  - Amount of Memory
  - Operating System build
  - JRE Information
- CPU Rating
  - Overall rating ("Value")
  - Average Core rating ("Value")

## **PerfRating Program Output**

🔤 Administrator: IBM Integration Bus 10.0

c:\WMQ Support Tools\IBM - IIB - PerfRating (CPU Performance Rating Tool)> java -jar perfRating.jar hursley.performance.tools.PerfRating -numberOfThr ads all IBM Integration Bus PerfRating Tool Version: 0.1 Number of System CPU Cores: 1 lax Memory:536870912 Available Memory:3069200 OS Name: Windows 10 DS Version: 10.0 Java Runtime Version: pwa6470\_27sr3fp60-20161021\_01 (SR3 FP60) Java Vendor: Oracle Corporation Java VM Version: 2.7 Java Class Version: 51.0 Command Line option all - Setting Number of threads to 1 This command will put your system under full load on 1 thread Are you sure you want to continue: yes/no Running 1 thread ThreadId:13 - Calculating sequence to number 50 2 times Took 195 seconds to run Total CPU time: 195636ms, for 2 calculations

 $\times$ 

Δ

Rating Value:1022 Average Core Value:1022

c:\WMQ Support Tools\IBM - IIB - PerfRating (CPU Performance Rating Tool)>

## **MQ Performance Benchmarking**

# Tools – "amqsrua"

# "amqsrua" Program

#### Sample Program Supplied with MQ

- Displays performance information published by Queue Managers
- Command displays information until stopped or "Publication Count" reached

#### Topic Tree

\$SYS/MQ/INFO/QMGR

#### Program Location

- UNIX: installationPath/samp/bin
- Windows: installationPath\tools\c\Samples\Bin64

#### Command Parameters

- ► -m qmgr → Queue Manager name
- ► -c resourceClass → Resource Class: "CPU", "DISK", "STATQ", "STATMQI"
- ► -t typeName → Resource Type
- ► -o objectName → Resource Object
- ▶ -n *pubCount*  $\rightarrow$  Number of publications to report
- -d debugLevel
- ▶ -h

- $\rightarrow$  Level of debugging information to report
- $\rightarrow$  Display help information

# amqsrua Class ("-c") parameter values

## Topic Tree

\$SYS/MQ/INFO/QMGR

## amqsrua Class ("-c") parameter values

CLASS	Class Description					
CPU	Queue Manager CPU usage					
DISK	Queue Manager disk usage					
STATQ	MQI Calls per Queue					
STATMQI	MQI Calls					

Some Class/Type combinations require an "Object"

- ▶ "**-o**" parameter
- e.g. Queue Name

Class(es)	Туре	Type Description					
CPU / DISK	SystemSummary	System wide CPU usage					
	QMgrSummary	Queue Manager CPU usage					
	OpenClose	MQOpen & MQClose statistics					
STATQ	InqSet	MQInq & MQSet statistics					
STATQ	Put	MQPut statistics					
	Get	MQGet statistics					
	ConnDisc	MQConn & MQDisc statistics					
	OpenClose	MQOpen & MQClose statistics					
	InqSet	MQInq & MQSet statistics					
STATMQI	Put	MQPut statistics					
STATIVIQI	Get	MQGet statistics					
	Syncpoint	MQBegin, MQCmit & MQBack statistics					
	Publish	Message Publishing statistics					
	Subscribe	Message Subscription statistics					

# "amqsrua" Sample Program Output

Administrator: IBM Integration Bus 10	·.·· — —	×
() Decrement Siles (v25)) TRW) WebSeberg A	W\Tools\c\Samples\Bin64>amqsrua.exe -m IB10QMGR	
PU : Platform central processing unit		
ISK : Platform persistent data stores		
TATMQI : API usage statistics		
TATAQ : API usage statistics TATQ : API per-queue usage statistics		
nter Class selection		
=> STATQ		
PENCLOSE : MOOPEN and MOCLOSE		
NQSET : MQINQ and MQSET		
UT : MQPUT and MQPUT1		
ET : MQGET		
nter Type selection		
=> PUT		
n object name is required for Class(S	TATO) Type(PUT)	
nter object name		
=> test.in		
ublication received PutDate:20170928	PutTime:00290171 Interval:2 hours,43 minutes,15.169 seconds	
est.in	MQPUT/MQPUT1 count 11	
est.in	MQPUT byte count 31	
est.in	MQPUT non-persistent message count 11	
est.in	NQPUT persistent message count 0	
est.in	MQPUT1 non-persistent message count 0	
est.in	MQPUT1 persistent message count 0	
est.in	non-persistent byte count 31	
est.in	persistent byte count 0	
est.in	lock contention 0.00%	
est.in	queue avoided puts 0.00%	
est.in	queue avoided bytes 0.00%	
c		
- :\Program Files (x86)\IBM\WebSphere M		

## **MQ Performance Benchmarking**

# Tools – "amqsmon"

## "amqsmon" Program

## Sample Program Supplied with MQ

- Displays Statistics & Accounting information generated by Queue Manager
   SYSTEM.ADMIN.ACCOUNTING.QUEUE
  - SYSTEM.ADMIN.STATISTICS.QUEUE
- Requires Queue Manager settings
  - ALTER QMGR ACCTMQI (ON) ACCTQ (ON) ACCTINT (1800)
  - ALTER QMGR STATACLS (ON) STATMQI (ON) STATQ (ON)
  - ALTER QMGR STATCHL (HIGH) STATINT (1800)

## Program Location

- UNIX: installationPath/samp/bin
- Windows: installationPath\tools\c\Samples\Bin64

## Accounting & Statistics data introduced in v6.0

- "MQI" settings enable reporting and the connection ("MQConn") level
- While Accounting & Statistics messages have similar data, both can be useful
- Can be run "before" (cleanup) and "after" (report) benchmark tests
- Destructively reads messages unless the browse ("-b") parameter is used!

## **MQ Accounting Messages**

## Queue Manager settings

ALTER QMGR ACCTMQI (ON) ACCTQ (ON) ACCTINT(1800)
 Data stored in: SYSTEM.ADMIN.ACCOUNTING.QUEUE

## Queue settings

• ALTER QLOCAL ... ACCTQ (ON)

## Record MQI data by connection (i.e. MQConn)

Messages written when connection is closed (i.e. MQDisc)

- Messages also generated at Queue Manager ACCTINT intervals (30 min)
- API call counts (e.g. MQGet & MQPut) & total byte counts provided

## Note:

Accounting information may also be specified on the MQCONNX call
 ALTER QMGR ACCTCONO (ENABLED) must also be set!

# **MQ Statistics Messages**

## Queue Manager settings

- ALTER QMGR STATACLS (ON) STATCHL (HIGH) STATMQI (ON)
- ALTER QMGR STATQ (ON) STATINT(1800)
- Data stored in: SYSTEM.ADMIN.STATISTICS.QUEUE
- o "STATACLS" setting is for automatically defined Cluster Sender channels

## Queue & Channel settings

- ALTER QLOCAL ... STATQ (ON)
- ALTER CHANNEL ... STATCHL (HIGH)

## Records Queue Manager wide data

- Messages generated at Queue Manager **STATINT** intervals (30 min)
- Messages also generated at Queue Manager shut down
- RESET QMGR TYPE (STATISTICS) → Forces message write
  - Can be used at the end of a benchmark test to generate a Statistics message
  - Required to be able to immediately see statistics!
- o API call counts (e.g. MQGet & MQPut) & total byte counts provided

# "amqsmon" Program Parameters

## Command Parameters

- ▶ -m *qmgr*
- -t type
- -s startTime
- -e endTime
- -I fieldList
- ► -a
- -q queue
- -c channel
- -i connectionId
- ► -b
- -d messages
- -w seconds

- → Queue Manager name
- → "statistics" or "accounting"
- → Starting GMT reporting time (YYYY-MM-DD HH.MM.SS)
- → Ending GMT reporting time (YYYY-MM-DD HH.MM.SS)
- → Comma separated list of fields to display
- → Display MQI information
- → Display Queue information (Queue name optional)
- → Display Channel information (Channel name optional)
- → Only display <u>accounting</u> Connection ID data (ID optional)
- $\rightarrow$  Browse messages
- → Maximum number of messages to process
- $\rightarrow$  MQGet wait interval (in seconds) for a message to arrive

## "amqsmon" Examples

- amqsmon -m IB10QMGR -t accounting -b -q
  - Display Accounting statistics for all queues -- save statistics messages
- amqsmon -m IB10QMGR -t accounting -q test.in
  - Display Accounting statistics for the named queue ("test.in")
- amqsmon -m IB10QMGR -t statistics -q
  - Display System statistics for all queues
- amqsmon -m IB10QMGR -t statistics -q test.in
  - Display System statistics for the named queue ("test.in")
- amqsmon -m IB10QMGR -t statistics -c
  - Display System statistics for all channels
- amqsmon -m IB10QMGR -t statistics -c test.svrconn
  - Display Systems statistics for the named channel ("test.svrconn")

## "amqsmon" Sample Program Output

Administrator: IBM Integration Bus					
	e MQ\Tools\c\Samples\Bin64>amqsmon.exe -m	I IB10QMGR -t statist	ics -b -	q test.i	in
NonitoringType: QueueStatistics					
QueueManager: 'IB10QMGR'					
IntervalStartDate: '2017-09-27'					
IntervalStartTime: '19.13.06'					
IntervalEndDate: '2017-09-27'					
IntervalEndTime: '19.43.06'					
CommandLevel: 900					
ObjectCount: 14					
QueueStatistics: 0					
QueueName: 'test.in'					
CreateDate: '2017-09-16'					
CreateTime: '15.05.37'					
QueueType: Local					
QueueDefinitionType: Predefined					
QMinDepth: 0					
QMaxDepth: 11					
AverageQueueTime: [0, 0]					
PutCount: [11, 0]					
PutFailCount: 0					
Put1Count: [0, 0]					
Put1FailCount: 0					
PutBytes: [31, 0]					
GetCount: [0, 0]					
GetBytes: [0, 0]					
GetFailCount: 0					
BrowseCount: [0, 0]					
BrowseBytes: [0, 0]					
BrowseFailCount: 0					
NonQueuedMsgCount: 0					
ExpiredMsgCount: 0					
PurgeCount: 0					
L Records Processed.					
:\Program Files (x86)\IBM\WebSphere	e MQ\Tools\c\Samples\Bin64>				

## "amqsmon" Sample Program Output

Administrator: IBM Integration Bus 10.0

X

C:\Program Files (x86)\IBM\WebSphere MQ\Tools\c\Samples\Bin64>amqsmon.exe -m IB10QMGR -t accounting -q test.in lonitoringType: QueueAccounting ueueManager: 'IB100MGR' ntervalStartDate: '2017-09-29' ntervalStartTime: '18.00.04' ntervalEndDate: '2017-09-29' ntervalEndTime: '18.00.12' ommandLevel: 900 onnectionId: x'414d514349423130514d4752202020204dc1ce59242f5650 Number: 0 plicationName: '\c\Samples\Bin64\amqsput.exe' plicationPid: 864 plicationTid: 1 serId: 'Glen Brumbau' bjectCount: 1 eueAccounting: 0 QueueName: 'test.in' CreateDate: '2017-09-16' CreateTime: '15.05.37 QueueType: Local QueueDefinitionType: Predefined OpenCount: 1 OpenDate: '2017-09-29' OpenTime: '18.00.04' CloseCount: 1 CloseDate: '2017-09-29' CloseTime: '18.00.12' PutCount: [3, 0] PutFailCount: 0 Put1Count: [0, 0] Put1FailCount: 0 PutBytes: [11, 0] PutMinBytes: [3, 0] PutMaxBytes: [5, 0] GetCount: [0, 0] GetFailCount: 0 GetBytes: [0, 0] GetHinBytes: [0, 0] GetHaxBytes: [0, 0] BrowseCount: [0, 0] BrowseFailCount: 0 BrowseBytes: [0, 0] BrowseMinBytes: [0, 0] BrowseMaxBytes: [0, 0] GeneratedMsgCount: 0 Records Processed. C:\Program Files (x86)\IBM\WebSphere MQ\Tools\c\Samples\Bin64>

## **MQ Performance Benchmarking**

# Tools – UNIX "top"

# "top" Command Example

## top

- -U userIDforMQ
- -s <u>60</u>
- -n 10

## -stats UID,COMMAND,PID,CPU,TIME,THREADS,TIME,MEM,STATE

> outputfile.txt

## Command description

- Interactive (e.g. On Screen) display
- "-U" determines the User (Name or ID) for reporting
- "-s" determines the "sample" (statistics) interval (60 seconds)
- "-n" determines the number of "samples" (statistics) to report (10)
- "-stats" determines the data fields to be reported.
- ">" redirects "stdout" from screen to the named file.
- This command will thus run for 10 minutes, with a summary reported every minute.

## "top" Command Output

Ś	Terminal	Shell Edi	t View	Window	Help	0	<b>b</b> ©	1	xf ⊘		<b>B</b> ()	*	⊾ څ	•	95% 🕼	Sun Sep 24 9 31 A	Glen Brumbaugh	० 📀 😑	
•	•								G	Glei	n — top –	- 179×50	)						
Load A MemReg VM: 91	vg: 1.15, 1 ions: 62476 4G vsize, 6	6 total, 114 633M framewo	CPU usage 4M reside rk vsize,	e: 4.12% use ent, 70M pr 11863200()	er, 5.33% ivate, 539	sys, 90 M share	ed. Phy	sMem:	8160M	used	(4775M	wired),	30M un	used.	33M linkedit. G in, 6058897	9/74G out.		09:31:50	
Disks:	9849371/32	24G read, 44	33295/179	G written.															
UID	c	COMMAND		PID		%(	CPU		TIM	E		#TH			TIME	MEM	STATE		
0		dprivacyd		998			.0			00.40		2			00:00.40	8192B	sleeping		
501		AppleSpell		992:			.0			48.65		2			00:48.65	5528K	sleeping		
501		mdworker		952			.0			27.06		2			00:27.06	8192B	sleeping		
0		mds		9434			.0			40.15		5			05:40.15	6616K	sleeping		
501		cfprefsd		8995			.1			40.63		6			03:40.63	1484K	sleeping		
501		mdwrite		8853			.0			03.12		2			00:03.12	580K	sleeping		
501		talagent		849:			.0			06.50		2			00:06.50	1060K	sleeping		
501		com.apple.Sa		840			.0			04.22		3			00:04.22	4476K	sleeping		
501		com.apple.sp		7823			.0			01.30		2			00:01.30	8192B	sleeping		
501		com.apple.Wel		7793			.0			10.16		6			00:10.16	12M	sleeping		
501		familycircle		743			.0			00.20		2			00:00.20	8192B	sleeping		
0		system_insta		703			.0			15.56		2			00:15.56	760K	sleeping		
501 501		nsurlsession		696		0.	.0			28.63		4			01:28.63	7192K	sleeping		
		CoreServices		6633						05.28					00:05.28	1336K	sleeping		
501		DiskUnmountW		5924			.0			00.21		2			00:00.21	8192B	sleeping		
501		com.apple.Wel	OKIT	591			.0			04.47		-			00:04.47	2944K	sleeping		
0		check_afp		590:			.0			01.22		4			00:01.22	8192B	sleeping		
501 501		coreauthd		5820 574			.0 .0			00.21		2 3			00:00.21	8192B 772K	sleeping		
0		IMRemoteURLC installd	onne	502			.0			02.72		2			00:02.72		sleeping		
0 501			_				.0			19.68		2 5			02:19.68	836K	sleeping		
501		System Event:	5	4734						48.89		5			51:48.89	4892K	sleeping		
501		cloudd		4670			.0 .0			36.51		6			01:36.51	11M 4320K	sleeping		
501		com.apple.We								18.83		4			00:18.83		sleeping		
		com.apple.iC	at.t	4429		0.				47.44		4			00:47.44	1924K	sleeping		
0 501		syspolicyd	also C	423			.0 .0			00.12		5			00:00.12	8192B	sleeping		
		SafariBookma	rkss	4142 3632						40.11					01:40.11	6372K 2724K+	sleeping		
0 0		top amfid		358		2.	.4			00.37 00.04		1/1 2			00:00.37 00:00.04	2088K	running		
0		wifivelocity		355			.0			00.08		2			00:00.08	2000K	sleeping sleeping		
0 501		WiFiVelocity		3549			.0			00.00		2			00:00.08	548K	sleeping		
0		ocspd	Agen	3520		0.				00.03		2			00:00.03	1272K	sleeping		
501		quicklookd		3519			.0			00.13		4			00:00.13	2276K	sleeping		
0		top		347			.0			00.95		1			00:00.95	8192B	sleeping		
501		com.apple.We	-Kit	3370		0.				06.33		6			00:06.33	34M	sleeping		
501		com.apple.Sa		333			.0			00.16		2			00:00.16	3032K	sleeping		
501		com.apple.ac		3331			.0			00.01		2			00:00.01	580K	sleeping		
501		assistant_se		318			.0			00.00		2			00:00.06	772K	sleeping		
501		com.apple.iT		317		0.				00.07		2			00:00.07	2724K	sleeping		
501		assistantd		317			.0			01.14		4			00:01.14	8484K	sleeping		
501		PrintUITool		314			.0			00.18		2			00:00.18	68K	sleeping		
243		nsurlstorage	4	3090		0.				00.02		2			00:00.02	20K	sleeping		
501		com.apple.Sa		308		0.				00.23		3			00:00.23	3984K	sleeping		
501		MTLCompilerS		306			.0			00.19		2			00:00.19	8192B	sleeping		ſ

## **MQ Performance Benchmarking**

# Tools – Windows "PerfMon"

# "PerfMon" Program

### Tool Overview

- Microsoft Windows Performance Monitoring tool
  - Measure CPU, Memory, Disk, and Network usage
- Microsoft Management Console (MMC) Snap-In

## Tool Highlights

- Included in the standard Windows distribution
- May require installation through Control Panel (Add Programs)
- Customizable reporting
  - Data Collector Sets for defining collection & reporting data
  - Multiple output formats supported (e.g. CSV)

### Tool History

- Developed by Microsoft and introduced in Windows NT 3.1
- Location and tool launching process has differed across Windows software releases

### Tool Launch (Windows 10.1)

▶ Windows  $\rightarrow$  Run  $\rightarrow$  PerfMon

# "PerfMon" Data Collector Sets

Data Collector Sets can be started and stopped independently

#### Creating a Data Collector Set

- ▶ Data Collector Sets  $\rightarrow$  User Defined  $\rightarrow$  (Right Click) New  $\rightarrow$  Data Collector Set
  - Define Data Collector Set name (e.g. "IBM MQ")
  - Create manually or from template
  - Select "Performance Counters" (fields to be reported)
    - e.g. "Process", "Processor Information", "Memory",
  - Enter optional search criteria for each Performance Counter
    - e.g. "amq", "runmq", etc. for the "Process" probe
    - Select desired instances (or "<All Instances>")
  - Select the fields to be reported with each Performance Counter
  - Final "Performance Counter" format is:
    - \PeformanceCounterType(selectedInstance)\reportedFields
    - e.g. \Process(amqrrmfa)\\*
  - Select log file data format
    - Binary, Comma Separated (CSV), Tab Separated, SQL

# "PerfMon" Tool Output

3864

568

2076

4040

amqfqpub.exe

amqmtbrn.exe

amqpcsea.exe

🔊 Resource Monitor									– D >
File Monitor Help									
Overview CPU Me	mory Disk	Network							
CPU		98% CPU Usage		📕 100% Max	kimum Frequency		۲	<u>^</u>	Views 😽
Image ^	PID	Description		Status	Threads	CPU	Average CPU \land	CPU	ר 100%
acrotray.exe	6220	AcroTray		Running	2	0	0.00		
amqfcxba.exe	2536	amqfcxba		Running	7	0	0.00		
amqfcxba.exe	2544	amqfcxba		Running	7	0	0.00		
amqfcxba.exe	284	amqfcxba		Running	7	0	0.00		
amqfqpub.exe	3872	amqfqpub		Running	3	0	0.04		
amqfqpub.exe	3864	amqfqpub		Running	3	0	0.00		ATTACK
amqfqpub.exe	4716	amqfqpub		Running	3	0	0.00	60 Secon	
amqmtbrn.exe	568	IBM MQ Service Manager		Running	4	0	0.00	Disk	100 KB/sec
amqpcsea.exe	4012	amqpcsea		Running	1	0	0.00		
Disk	1100	102 KB/sec Disk I/O		3% Highe	st Active Time		$\mathbf{\overline{e}}$		<u> </u>
Network		1 Kbps Network I/O		📕 0% Netwo	ork Utilization		$\odot$		
Memory		2 Hard Faults/sec		📕 55% Used	Physical Memory		۲	Network	ں 0 _ 10 Kbps
Image	PID		Hard Faults/sec	Commit (KB)	Working Set (KB)	Shareable (KB)	Private (KB) ^	Network	
acrotray.exe	6220		0	3,964	8,248	7,376	872		
amgfcxba.exe	2544		0	3,416	2,136	1,328	808		
amqfcxba.exe	284		0	3,416	2,124	1,320	804		
amqfcxba.exe	2536		0	3,420	2,124	1,332	792		
amqfqpub.exe	3872		0	2,960	2,144	1,472	672		
amqfqpub.exe	4716		0	2,996	2,152	1,480	672		0 ]
									100 Lined Frederic

0

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0

2,972

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a 475

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3,108

2,404

0.404

1,468

2,036

1,908

2.004

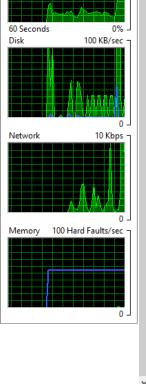
660

496

400

v

1,072



## **MQ Performance Benchmarking**

# Tools – "JUnit"

# **"JUnit" Test Framework**

#### Tool Overview

- Java based Open Source Test Framework
- Supports Java 8 or later
- Widely used (approximately 30% of Java projects)
- http://junit.org/junit5/

#### Tool Highlights

- Flexible components (JUnit Platform, JUnit Jupiter, JUnit Vintage)
- Formalized test descriptions for repeatable tests
- Extensible to any software that interfaces with Java

#### Tool History

- Evolved from "SUnit", which was written in Smalltalk in 1994
- Currently available through junit.org
  - <u>https://github.com/junit-team/junit5/</u>

# **"JUnit" Integration with IIB**

#### Open Source JUnit Extension

- Developed by Rocket-IT Consulting developed for IIB
- Available for download
  - o https://github.com/rockitconsulting/test.rockitizer

#### IBM developerWorks documentation

https://developer.ibm.com/integration/blog/2017/08/29/junit-based-integration-testingibm-integration-bus/



# Tools – "JMeter"

# **Additional Testing Tools**

## JMeter

- Open Source test framework from Apache
- Java based, so supports JMS testing
- Build a JMS test plan through the JMeter GUI

o https://blazemeter.com/blog/building-jms-testing-plan-apache-jmeter

- Executes pre-built test plans
- Supports multi-threaded load testing
- http://jmeter.apache.org





# Summary

# **Take Away Points**

#### Understand how Applications use MQ

- Datagram
- Request/Response

#### Understand where Applications use MQ

- Servers
- Queue Managers
- Channels

#### Understand Application Infrastructure *Reader* and *Writer* thread counts

#### Benchmark Infrastructure capability using "Q" or "PerfHarness"

- ► Use "Q" or "*PerfHarness*" to generate & measure test loads
- Use "xmqqstat", "amqsmon", or "amqsrua" to generate additional reporting data
- Use "PerfMon" (Windows) or "top" (Unix) to report OS level statistics
- Use "PerfRating" to compare CPU performance

#### Benchmark Application performance (End to End)

- Use same reporting tools as with Infrastructure
- Capture input data (if possible) for replay
- Replay input data using "Q" or "PerfHarness"

# **Questions & Answers**



## Presenter

- Glen Brumbaugh
  - <u>Glen.Brumbaugh@TxMQ.com</u>
- Computer Science Background
  - Lecturer in Computer Science, University of California, Berkeley
  - Professorial Lecturer in Information Systems, Golden Gate University, San Francisco
- WebSphere MQ Background (25 years plus)
  - IBM Business Enterprise Solutions Team (BEST)
    - Initial support for MQSeries v1.0
    - Trained and mentored by Hursley MQSeries staff
  - IBM U.S. Messaging Solutions Lead, GTS
  - Platforms Supported
    - MVS aka z/OS
    - UNIX (AIX, Linux, Sun OS, Sun Solaris, HP-UX)
    - Windows
    - o iSeries (i5OS)
  - Programming Languages
    - C, COBOL, Java (JNI, WMQ for Java, WMQ for JMS)

